







Improving Financial Literacy for More Successful Repayment Outcomes

Matt Chinn, Chief Operating Officer

UNISA

Increase enrollment

Reduce attrition

THE IMPORTANCE OF FINANCING

Student-friendly programs

Promote financial literacy

Help students complete and achieve their goals!

THE IMPORTANCE OF FINANCIAL LITERACY

1/5 student loan borrowers exhibit risk factors they could struggle paying bills

88% of students experience financial difficulty while enrolled

Federal loan pause for nearly 43 months

1/3 Americans maintain a household budget

We tend to spend more than we earn

MISCONCEPTIONS



Is Financial Aid free?

Forgiven loans are subject to taxable income

YOUTUBE VIDEOS

CFPB Repay Student Debt

(http://www.consumerfinance.gov/paying-for-college/repay-student-debt/#Question-1)

NSLDS Know What You Owe

(http://www.colorado.edu/financialaid/video/know-what-you-owe-navigating-nslds)

"Student Loan Repayment" "Financial Aid" "FAFSA Tips"

Custom handouts and cheat sheets, presentations, oneon-one examples of savings, budgeting, and planning

LOAN vs GRANT

FEDERAL VS PRIVATE LOAN

A Federal Pell Grant, unlike a loan, does not have to be repaid

A loan is "a thing that is borrowed, especially a sum of money that is expected to be paid back with interest."

Federal student loans are funded by the federal government

Private student loans are made by a lender such as a bank, credit union, state agency, or a school.

https://studentaid.ed.gov/sa/types/loans/federalvs-private

ENTRANCE & EXIT COUNSELING





Proven to increase collections and reduce defaults



References, spouse, employer & license



Introduce key school personnel and servicer contact info



Loan specific info to drive home real-world numbers for budget

FINANCIAL LITERACY TO PROMOTE REPAYMENT



Budget / Personal spending plan



Understand the importance of saving money



Understanding costs of credit and importance of maintaining good credit



Make informed financial decisions and plan for unexpected financial hardships



Learn how to build a budget that works and ensure goals and dreams are attainable

BUDGETING 101

Necessary Expenses: Essential Expenses: -Childcare -Housing -Utilities -Medical -Attire -Transportation -Payments on Credit/Loans -Food Optional Expenses: Reduce optional expenses to make -Entertainment tuition payment, save for the future & -Extracurricular -Gifts/Hobbies save for emergencies -Non-essential

CASE STUDY



ADMISSIONS & FINANCIAL AID INTERFACE



EXPECTATIONS & COMMITMENTS



IN-SCHOOL PAYMENTS



MANAGE PAST DUE



PAYMENTS 6 MONTHS POST GRAD



Make your first payment on time



Stay in touch with your servicer and update address and contact changes





Understand grace periods



Know expectations and consequences

Take advantage of automatic payments and incentives

Courtesy reminders via inperson, phone, email, mail, ebill, and text

REMINDERS & PAST DUE CONTACT

Continually harvest good contact information

Informative, positive, nonaggressive and soft approach

INSTITUTIONAL BEST PRACTICES

Credit checks and internal financing application process

Timely and consistent past due courtesy contact and reminders

National credit bureau reporting

Third-party collection agency interface

REPAYMENT INCENTIVES



INTEREST RATE REDUCTION



PARTIAL CANCELLATION



NON-CASH REDUCTION



GRADUATE ON-TIME



COMPLETE EXIT COUNSELING



AUTO PAY

PRIVATE COLLEGE EXAMPLE

UNFUNDED PRIVATE LOAN

\$150 IN-SCHOOL MINIMUM, 7% OUT-OF SCHOOL

1% INTEREST REDUCTION FOR GRADUATION & EXIT COUNSELING

1% INTEREST REDUCTION FOR AUTO PAY

PRIVATE COLLEGE EXAMPLE





\$50.00 IN-SCHOOL PAYMENTS





INTEREST FREE
NO LATE FEES
NO CREDIT REPORTING





Private Education Loan Applicant Self-Certification

OMB No. 1845-0101 Form Approved Exp. Date 07-31-2019

Lending Act, a lender must obtain a self-certification signed by the applicant before disbursing a private education loan. The school is required on request to provide this form or the required information only for students admitted or enrolled at the school. Throughout this Applicant Self-Certification, "you" and "your" refer to the applicant who is applying for the loan. The applicant and the student may be the same person.

Instructions: Before signing, carefully read the entire form, including the definitions and other information on the following page. Submit the signed form to your lender.

SECTION 1: NOTICES TO APPLICANT

- Free or lower-cost Title IV federal, state, or school student aid may be available in place of, or in addition to, a private
 education loan. To apply for Title IV federal grants, loans and work-study, submit a Free Application for Federal Student Aid
 (FAFSA) available at www.fafsa.ed.gov, or by calling 1-800-4-FED-AID, or from the school's financial aid office.
- · A private education loan may reduce eligibility for free or low-cost federal, state, or school student financial aid.
- . You are strongly encouraged to pursue the availability of free or lower-cost financial aid with your school's financial aid office.
- The financial information required to complete this form can be obtained from the school's financial aid office. If the lender has
 provided this information, you should contact your school's financial aid office to verify this information and to discuss your
 financing options.

SECTION 2: COST OF ATTENDANCE AND ESTIMATED FINANCIAL ASSISTANCE

If information is not already entered below, obtain the needed information from the school fina and date where indicated. See Section 5 for definitions of financial aid terms.

- A. Student's cost of attendance for the period of enrollment covered by the
- B. Estimated financial assistance for the period of enrollment covered by
- C. Difference between amounts A and B:

WARNING: If you borrow more than the amount on line C, you risk redu free or lower-cost federal, state, or school financial aid

SECTION 3: APPLICANT INFORMATION

Enter or correct the information below.



Signatures:

Signature

Official Date of Signature: 7/28/2014 11:58:06 AM

Test Student	7/28/2014
Signature	Date
School:	
By: Matt Chinn	7/28/2014

ABOUT YOUR INTEREST RATE

- Your rate is fixed
- Your Annual

Percentage Rate (APR) is

FEES

Late Charge:

Returned Check Charge:

\$5.00 \$20.00

5.00%

Date

Estimated Repayment Schedule & Terms

TERM LOAN F	OR:	23 months					
In School Payments:			MONTHLY PAYMENTS				
12/01/2020	to	06/01/2021	\$25.00				
7	month	nly payments					
(No interest while in school)							
Out of School Payments:							
07/01/2021	to	11/01/2022	\$50.17				
16	month	nly payments					

NOTE: Your monthly payment due date is disclosed above and you will receive monthly reminders. Please see the last page of this documen for servicer information.

\$0.00

\$950.00

\$950.00

\$0.00 \$950.00

Federal Loan Alternatives

ITEMIZATION OF AMOUNT

Amount applied to your charges

Colorado State University - C +

FINANCED

Amount paid to you

Amount Financed

(total amount provided)

Initial Finance Charges

Total Loan Amount

You must apply for and accept all available forms of Federal education loans prior to accepting this financing. For additional information, contact your campus's student finance aid office or the Department of Education at

EBILLING



SEND PAYMENT TO THE FOLLOWING:

(303) 221-5626 FAX (303) 221-5606 CUSTOMERSERVICE@UNISAINC.COM

TO PAY YOUR BALANCE IN FULL, REM \$5,867.00 ON OR BEFORE 06/01/2020

Paperless Billing Opt-In \times Save paper, stay organized: Get your billing statements online instead of in the mail. When you go paperless for your account, we'll send you an email at meretlew@yahoo.como when your billing statement is available. If this email is incorrect, please update it by clicking the "Update Address Info" button on the main account page. To go paperless for an account, check the box below and click submit. To opt-out and return to paper billing statements, click the option to decline and click submit. Yes, I consent to opt-in to paperless statements. O No, I do not wish to opt-in to paperless statements. Submit Cancel Dat

KEEP THIS SECTION	FOR YOUR	RECORDS
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PLEASE REMIT THE AMOUNT DUE NO LATER THAN THE DUE DATE. CONTACT OUR OFFICE IF YOU HAVE QUESTIONS OR NEED ASSISTANCE REGARDING YOUR APEX FINANCING.

***** TO MAKE A PAYMENT ONLINE VISIT US AT WWW.UNISAINC.COM *****

E	\$0.00							
DUE	\$0.00							
RGE DU	OUE \$0.00							
GE DUE	UE \$0.00							
	\$50.00							
	\$0.00							
	05/03/2020							
ALWAYS WRITE YOUR ACCOUNT NUMBER ON ALL CHECKS AND CORRESPONDENCE								

DETACH AND RETURN THE LOWER SECTION WITH PAYMENT

ADDRESS CHANGE.
HOME PHONE:
WORK PHONE:
EMAIL:

ACCOUNT NO: U99544326

ADDRESS CHANCE

DUE DATE: 06/01/2020 DUE AMOUNT: \$50.00

ACCOUNT AGING REPORT

	В	С	D	E	F	G	Н		J	K	L	M	N	0	Р	Q
1	ACCOUNT AGIN	NG REPORT														
2																
3																
4	FIRST NAME	ACCOUNT	STATUS	DIS DT	SEP DT	NEXT BILL	LAST PAID	PMT AMT	CUR	31-60	61-90	91-120	121-150	151-180	181-210	210+
5																
6	TEST	123456789	ENROLL	03/17/2014		05/01/2014		\$ 120.00	\$120.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
7	TEST	123456789	ENROLL	11/18/2013		01/01/2014	04/04/2014	\$ 100.00	\$100.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
8	TEST	123456789	ENROLL	11/18/2013		02/01/2014	04/07/2014	\$ 240.00	\$240.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
9	TEST	123456789	ENROLL	11/18/2013		01/01/2014	03/10/2014	\$ 100.00	\$ -	\$ -	\$ -	\$400.00	\$ -	\$ -	\$ -	\$ -
10	TEST	123456789	ENROLL	05/28/2012		02/01/2014	04/01/2014	\$ 100.00	\$100.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
11	TEST	123456789	ENROLL	09/09/2013		11/01/2013	04/07/2014	\$ 50.00	\$ 50.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
12	TEST	123456789	ENROLL	03/17/2014		05/01/2014		\$ 180.00	\$ 180.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
13	TEST	123456789	ENROLL	09/10/2012		10/01/2012	04/07/2014	\$ 75.00	\$ -	\$150.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
14	TEST	123456789	ENROLL	01/06/2014		02/01/2014	04/02/2014	\$ 220.00	\$220.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
15	TEST	123456789	ENROLL	03/17/2014		05/01/2014		\$ 60.00	\$ 60.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
16	TEST	123456789	ENROLL	07/01/2013		08/01/2013	03/05/2014	\$ 60.00	\$ -	\$ -	\$ 180.00	\$ -	\$ -	\$ -	\$ -	\$ -
17	TEST	123456789	ENROLL	03/17/2014		05/01/2014		\$ 160.00	\$ 160.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
18	TEST	123456789	ENROLL	03/17/2014		05/01/2014		\$ 85.00	\$ 85.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
19	TEST	123456789	ENROLL	03/17/2014		05/01/2014		\$ 120.00	\$120.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
20	TEST	123456789	ENROLL	07/02/2012		07/01/2013	07/10/2013	\$ 60.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$540.00
21	TEST	123456789	GRACE	02/10/2014	02/06/2014	06/01/2014	04/09/2014	\$ 75.00	\$ 70.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
22	TEST	123456789	REPAY	09/19/2011	11/01/2012	06/01/2014	03/28/2014	\$ 80.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$744.37
23	TEST	123456789	REPAY	07/02/2012	08/02/2013	06/01/2014	03/25/2014	\$ 120.00	\$ -	\$ -	\$360.00	\$ -	\$ -	\$ -	\$ -	\$ -
24	TEST	123456789	REPAY	02/13/2012	04/19/2013	06/01/2014	04/11/2014	\$ 180.00	\$283.04	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
25	TEST	123456789	REPAY	11/18/2013	11/14/2013	06/01/2014	02/25/2014	\$ 100.00	\$100.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -

CURRENT, 31-60 DAYS, 61-90 DAYS, ETC.

CHANGING LIVES



LIFELONG FISCAL AND REPAYMENT EXPERIENCE



BUDGETING



SAVING



PLANNING



MAKING A DIFFERENCE IN A STUDENT'S LIFE



IMPROVING FINANCIAL LITERACY FOR MORE SUCCESSFUL REPAYMENT OPTIONS



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SCAN HERE FOR MORE INFORMATION



"Promoting fiscal responsibility for life!"

Tips you can expect:

Planning V

Saving V

Budgeting [

Monitoring Credit

Tuition Payment Plans

In-House Financing

JULY 25TH

3:15-4:15 Breakout Sessions #1

Recommended Audience: Financial Aid & Career Services

